

**SUBJECT:** WACOM Tablet Driver Support

**Date:** January 26, 2021

***Final Drivers for Intuos 4 S, M, L & WL***

Wacom Tablet Driver version 6.3.41 is the final driver release for the following legacy products:

- Intuos 4 Small (PTK-440)
- Intuos 4 Medium (PTK-640)
- Intuos 4 Large (PTK-840)
- Intuos 4 Wireless (PTK-540WL)

These legacy products originally launched in early 2009 and were replaced by successor products in 2012 (over 8 years ago). Wacom has provided many driver releases and feature updates since their launch. The drivers are supporting many generations of operating systems from Windows 2000 to Windows 10, and from Mac OS 10.4 to macOS 11.0.0.

The Wacom driver team spends a lot of effort to make sure our products work well with each new iteration of operating systems and their evolving pen support. To keep up with this task and to offer high quality drivers for all supported products, Wacom, at its discretion, generally makes Wacom Tablet Driver updates or upgrades freely available to you for 6-7 years after the end of a product's lifecycle and then focuses subsequent driver development on newer products. That time has come now for the above legacy products, and there won't be any more driver updates for them.

Each legacy product identified above is fully functional for the foreseeable future with Wacom Tablet Driver version 6.3.41. That driver will continue to be available for downloading from the Wacom Driver Download page and supports Windows 7, 8.1 & 10 (64-bit versions) and macOS 10.13 – 11.1. Wacom will, at its discretion, continue to offer technical support for these legacy products with that driver version.

Customers who purchase a new computer with a newer operating system or who upgrade their computer to such a newer operating system (e.g. macOS 11.2), may have to update their Intuos 4 products identified above to one of Wacom's current models with much improved performance.

Wacom appreciates the loyalty and dedication of all customers who are using our products for such a long time. We hope that your long-term experience with those legacy products will give you confidence to upgrade to one of our current products. Please contact Wacom in a timely manner to upgrade your Wacom products before you install a newer operating system on your computer.

Product Management OS Platforms Integration

Wacom Ink Division